



Retriever Ready COVID-19 Response

FALL SEMESTER REPORT: FALL 2020

UMBC's pandemic response is guided by the COVID-19 Planning Coordinating Committee (CPCC). The committee consists of five major working groups staffed by more than 150 campus representatives, including shared governance leaders, faculty, staff, and students. The committee's work was guided by these core principles:

- The health and safety of students, faculty, staff, and the surrounding community will remain at the forefront of all of our planning considerations.
- UMBC's commitment to shared governance will inform every stage of our planning process.
- While our work through the pandemic takes place in varied modes and spaces, UMBC will continue to offer students a distinctive experience centered on their success and well-being.
- Our planning and implementation will give special attention to diversity, equity, and inclusion goals.
- We understand that recovery is a dynamic process, not a single milestone.

This report focuses on the successes and challenges the campus community experienced during the fall semester, as well as the feedback we received from our student body. We have used this data to inform planning for the Spring 2021 semester and beyond.

Philip Rous, Provost

Lynne Schaefer, Vice President for Administration and Finance

COVID-19 Planning Coordinating Committee Co-Chairs



WORKGROUP CHAIRS

ACADEMICS

Antonio Moreira, Vice Provost, Academic Affairs

Sarah Shin, Associate Provost, Academic Affairs

EVENTS & COMMUNITY ENGAGEMENT

*Greg Simmons, '04 M.P.P., Vice President,
Institutional Advancement*

OPERATIONS

Jack Suess, '81 B.A., '94 M.S.

Vice President, Information Technology

RESEARCH

Karl Steiner, Vice President, Research

STUDENT WELL-BEING

Nancy Young, Vice President, Student Affairs



ACADEMICS

ACADEMIC FEEDBACK



83%

overall satisfaction
with course

Feedback from Division of Student Affairs **Undergraduate Student Check-In Survey** showed that Undergraduates are:

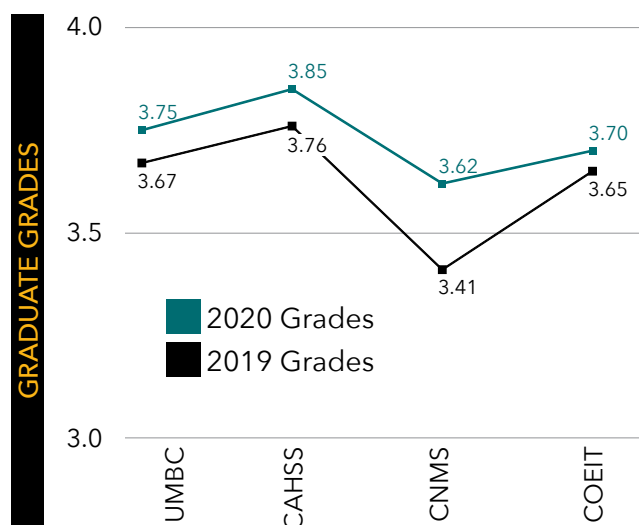
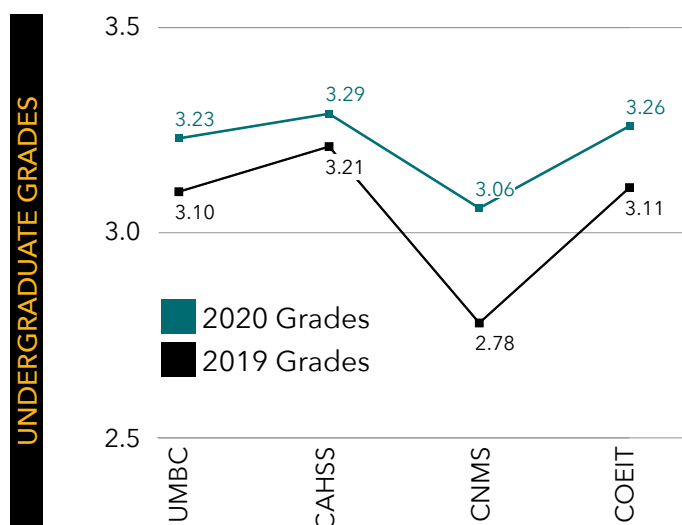
- Looking for ways to organically connect with instructors and other students in online classes.
- Concerned about student mental health/ isolation in the online environment.
- Concerned about the number of technology platforms and online fatigue.

Feedback from Division of Student Affairs **Graduate Student Check-In Survey** showed that Graduate Students are:

- Most graduate students agreed that their academic advisors, teaching assistants, and/or research/studio mentors were accessible, approachable, and responsive.
- Most graduate students reported that stress, closely followed by anxiety, were making the biggest impacts on their academic progress.
- Most graduate assistants agreed that their supervisors were supportive as they transitioned to remote work.

GRADES

Comparison of Student Academic Performance: Fall 2019 and Fall 2020



ACADEMICS

ACADEMIC SUCCESS CENTER

8,233 SUPPLEMENTAL INSTRUCTION
PEER-ASSISTED STUDY
SESSIONS (SI PASS)

Contact Hours In Review Sessions In Historically Difficult Courses

3,077 EARLY
ACADEMIC ALERTS

Sent by faculty to students who were in danger of not passing their class, **79% reporting rate of faculty sections**, highest faculty participation rate ever!

2,239 TUTORING
APPOINTMENTS

756 STUDENT CASES
WORKED BY
ACADEMIC ADVOCATES

Individualized support for students facing academic and administrative challenges

1,223 WRITING CENTER
APPOINTMENTS

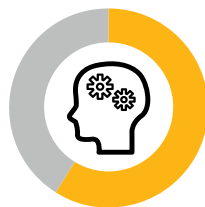
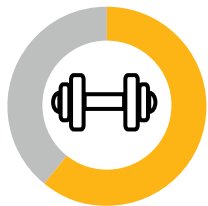
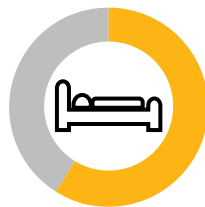
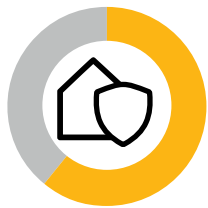
52 ACADEMIC SUCCESS MEETINGS
1-to-1 meetings with staff about time
management, study skills, academic resources

**Source: DoIT Pivot + Course Design Survey from 467 online courses*

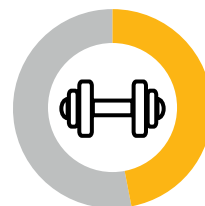
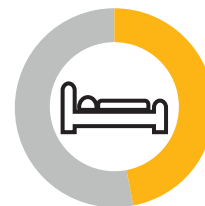
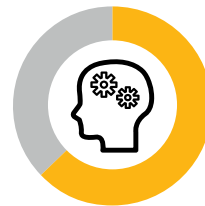
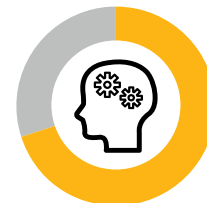
STUDENT WELL-BEING

Well-being is a challenge for students during the ongoing pandemic.

UNDERGRADUATE STUDENTS



GRADUATE STUDENTS



STUDENT WELL-BEING, CONTINUED

STUDENT SUPPORT

471

HEALTH CENTER
VIRTUAL VISITS

280

COUNSELING
CENTER CLIENTS

**MORE THAN
10K**

PARTICIPANTS IN
VIRTUAL GROUP
FITNESS CLASSES

275

PARTICIPANTS IN
VIRTUAL FUN RUN

RETRIEVER ESSENTIALS

300

FOOD
BAGS

117

DONORS
SINCE
JULY 2020

150

BAGS OF
SNACKS

STUDENT FINANCIAL SUPPORT

59

STUDENTS
RECEIVED
\$134,703 IN
EMERGENCY
ASSISTANCE

\$18.3

MILLION IN
REFUNDS
TO STUDENTS

\$4.5

MILLION
IN CARES ACT
FINANCIAL AID
GRANTS FOR
STUDENTS

BUILDING A VIRTUAL COMMUNITY

ATTENDEES AT ONLINE EVENTS

1,003

FALL
OPENING MEETING

4,000

AT FALL
INVOLVEMENT FEST

282

AT ELECTION &
VOTING EVENTS

7,409

DECEMBER
COMMENCEMENT

RETRIEVER COMMUNITY AGREEMENT

"Our choices can protect each other's health and safety or put each other in grave danger. We have the power to keep our community strong and well."

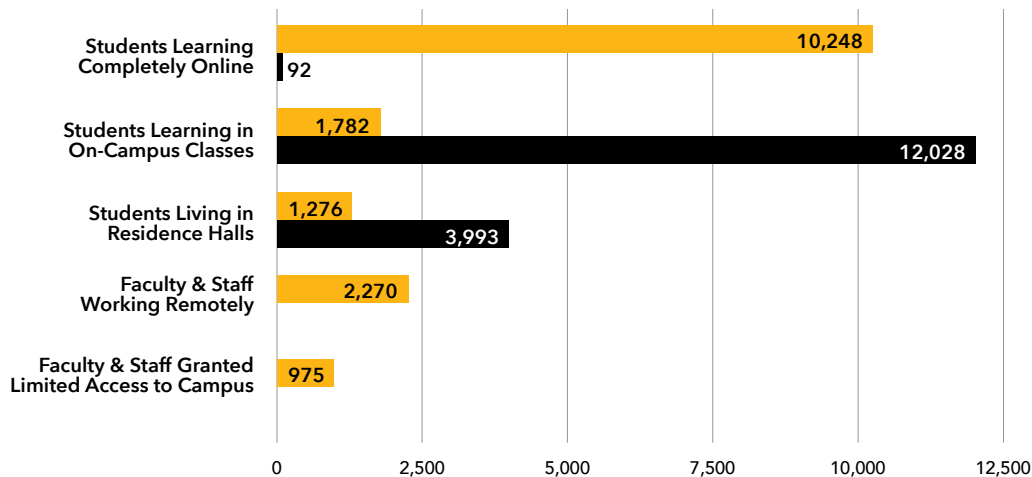
This UMBC Retriever Community Agreement commits us to using that power by taking precautions and actions that support our collective well-being and minimize the potential spread of COVID-19."

[conduct.umbc.edu/covid-19/
umbc-retriever-community-agreement](https://conduct.umbc.edu/covid-19/umbc-retriever-community-agreement)

HEALTH AND SAFETY

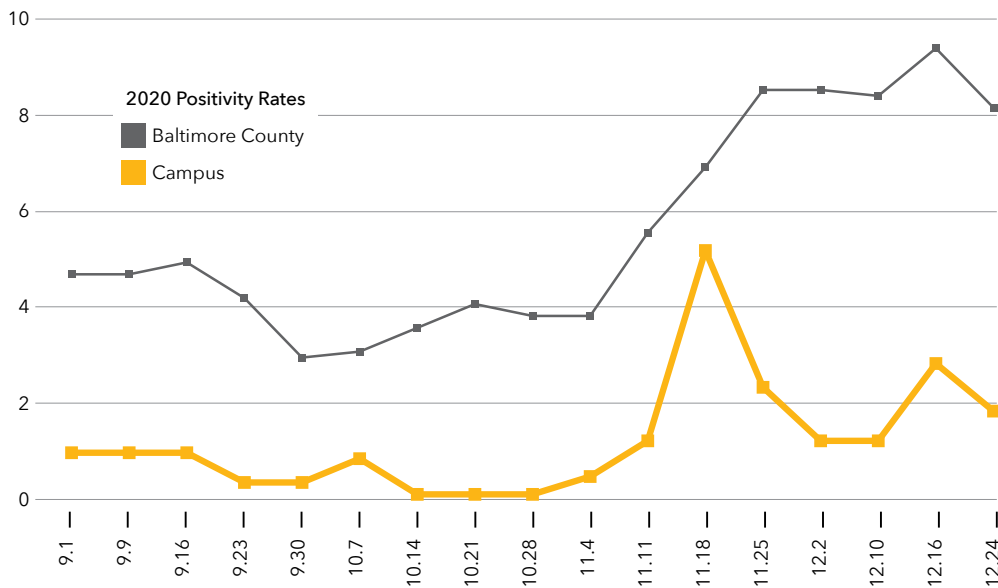
ON-CAMPUS ACTIVITY

SEMESTER OVERVIEW



TESTING

2020 Positivity Rates On Campus vs. Baltimore County



OF TESTS IN 2020

8,216



HEALTH AND SAFETY, CONTINUED

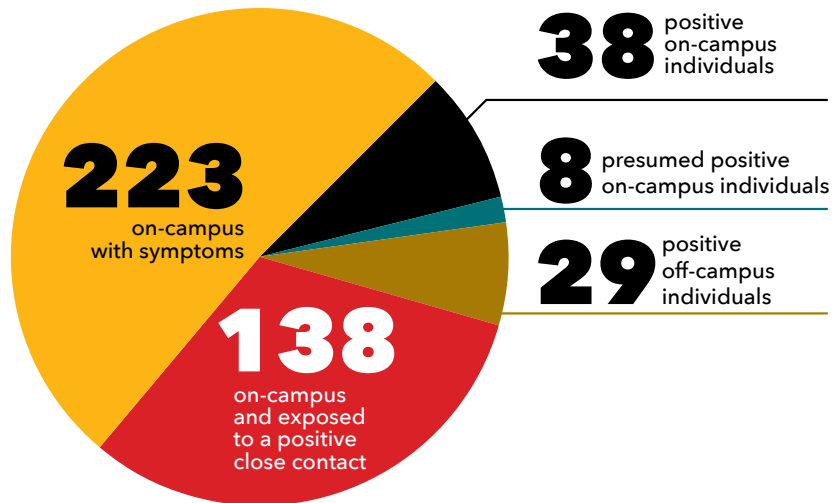
CASE MANAGEMENT

436

Total number of COVID-19-related case reports from UMBC community members responded to by the **Contact Response Team (CRT)**

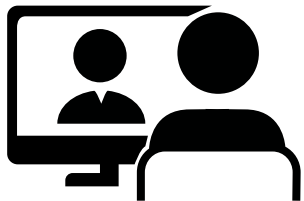
Services Provided:

- Phone consultation
- Health referrals
- Quarantine/isolation housing if necessary
- Food delivery for on-campus students
- Connection to HR for leave resources



COMPLIANCE

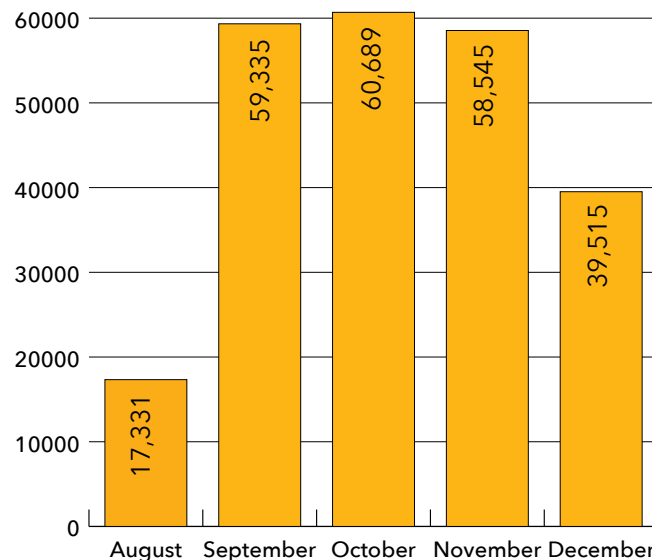
TRAINING



4,388

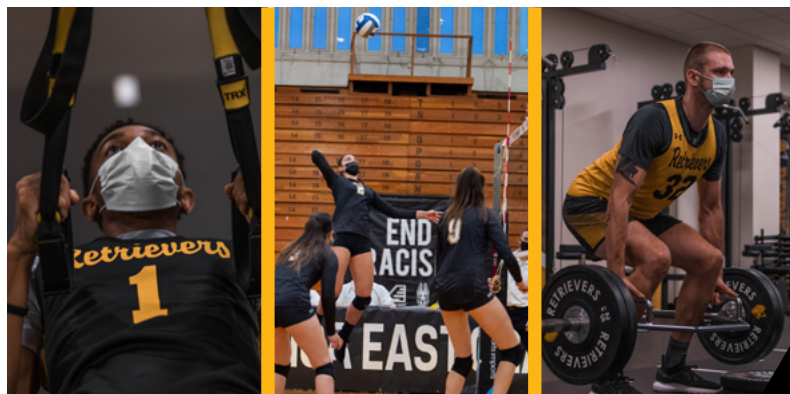
Individuals completed
Return to Campus
COVID Awareness

SYMPTOM TRACKING for on-campus individuals



SPOTLIGHT ON ATHLETICS

Athletics followed a testing regimen that included standards from the NCAA and the advice of public health experts. Almost **500 student athletes** and their coaches returned to campus to practice for fall sports. They completed **3,090 tests** throughout the semester. In addition to testing, they supported each other through rigorous health and safety standards. Men's and women's basketball **tested three days a week**, and because of their commitment, were able to return to competition in November 2020.



RESEARCH

2020 RESEARCH + CREATIVE ACHIEVEMENT

OVER

**\$81
MILLION**

UMBC secured over \$81M in extramural awards in FY20 and UMBC's R&D expenditures reached \$84M

646

Faculty, staff, and students working in socially distanced research and creative achievement spaces

2ND

Highest amount in proposals-to-date within the past decade

3RD

Highest amount in awards-to-date within the past decade



FACULTY COVID-19-RELATED RESEARCH TOPICS

- Rapid COVID-19 testing
- Predicting hospitalization risk
- Speeding detection through machine learning
- Effectiveness of antiviral treatments
- COVID-19-related discrimination against Asian Americans
- Archiving pandemic experiences
- Expanding internet access in Baltimore during the pandemic

